

# C O R N E R S T O N E S

The following companies provide support, direction and financial assistance for CompTIA CTT+™:

Apple

---

Ericsson

---

Friesen, Kaye and Associates

---

Intel

---

Kaleidoscope Training and  
Consulting

---

Knowledge Engineering Center,  
Texas A&M University System

---

Microsoft

---

NETg

---

New Horizons  
Computer Learning Centers

---

Novell

---

OM-Tech Learning

---

SkillsCERT Ltd.

---

Symantec

---

The Training Associates

## About CompTIA

CompTIA is a global trade association representing the business interests of the information technology industry. For more than 23 years CompTIA has provided research, networking and partnering opportunities to its 20,000 members in 102 countries.

The association is involved in developing standards and best practices, and influencing the political, economic and educational arenas that impact IT worldwide. More information is available at [www.comptia.org](http://www.comptia.org)



## Worldwide Headquarters

1815 S. Meyers Road, Suite 300  
Oakbrook Terrace, IL USA 60181-5228  
phone: 630-678-8300 fax: 630-678-8384  
e-mail: [questions@comptia.org](mailto:questions@comptia.org)  
Internet: [www.comptia.org](http://www.comptia.org)

## International Locations

Amsterdam	+31(0)75 .614.9888 <a href="mailto:info_benelux@comptia.org">info_benelux@comptia.org</a>
Beijing	8610.82617799 <a href="mailto:info_china@comptia.org">info_china@comptia.org</a>
Brussels	+32 (2) 234.78.22 <a href="mailto:info_belg@comptia.org">info_belg@comptia.org</a>
Dubai	+971 4 362 2019 <a href="mailto:info_me@comptia.org">info_me@comptia.org</a>
Dusseldorf	+49 (211) 52391.126 <a href="mailto:info_ger@comptia.org">info_ger@comptia.org</a>
Hong Kong	+852.21668233 <a href="mailto:info_hk@comptia.org">info_hk@comptia.org</a>
Johannesburg	+27 (0)11.787.4846 <a href="mailto:info_rsa@comptia.org">info_rsa@comptia.org</a>
London	+44 (0)207.743.6150 <a href="mailto:info_uk@comptia.org">info_uk@comptia.org</a>
San Paulo	55.11.3443.1518 <a href="mailto:info_br@comptia.org">info_br@comptia.org</a>
Singapore	+65.6728.7851 <a href="mailto:info_sg@comptia.org">info_sg@comptia.org</a>
Sydney	+61 (2) 9006.3305 <a href="mailto:info_au@comptia.org">info_au@comptia.org</a>
Tokyo	+81 (3) 5226.5345 <a href="mailto:info_jp@comptia.org">info_jp@comptia.org</a>
Toronto	+1.905.947.4263 <a href="mailto:info_ca@comptia.org">info_ca@comptia.org</a>
Washington D.C.	+1.703.812.1333 <a href="mailto:publicpolicy@comptia.org">publicpolicy@comptia.org</a>

# CompTIA CTT+™



 **CompTIA**<sup>®</sup>  
CTT+™ Certification Program

THE LEADING VENDOR-NEUTRAL CERTIFICATION FOR TRAINING PROFESSIONALS.

## What is CompTIA CTT+™?

The CompTIA Certified

Technical Trainer (CTT+) certification is the cross-industry credential

recognizing excellence in instruction. The two-part examination

is based on a set of objectives designed to measure the mastery

of core instructor skills — those decisions, actions and behaviors

that competent instructors must demonstrate to successfully

deliver training. Those holding the CTT+ certification have

proven excellence in preparation, presentation, communication,

facilitation and evaluation in a classroom environment.

## Why CompTIA CTT+?

While it is significant that the computer industry is the first to endorse the CTT+ program, the wider impact is that this certification can be applied to all training professionals in all industries. The CTT+ certification exam was created to eliminate the redundancies among the numerous vendor-sponsored instructor certification programs.

## Exam Focus

CTT+ is a cross-industry certification suitable for all training professionals who provide instruction. CTT+ measures an individual's mastery of fundamental instructor communication and presentation skills.

## CompTIA CTT+™ Certification Domains

The exam tests five domain areas and the extent to which they are represented in the exam is shown in parentheses:

### DOMAIN 1: Planning prior to the course (13%)

- 1A Review learning objectives and match them to learner and organizational needs
- 1B Create an environment conducive to learning

### DOMAIN 2: Methods and media for instructional delivery (14%)

- 2A Select and implement delivery methods
- 2B Use instructional media

### DOMAIN 3: Instructor credibility and communications (10%)

- 3A Demonstrate professional conduct and content expertise
- 3B Use communication and presentation skills to facilitate learning

### DOMAIN 4: Group facilitation (45%)

- 4A Establish and maintain a learner-centered environment
- 4B Use a variety of question types and techniques
- 4C Address learner needs for additional explanation and encouragement
- 4D Motivate and reinforce learners

### DOMAIN 5: Evaluate the training event (18%)

- 5A Evaluate learner performance throughout the training event
- 5B Evaluate trainer performance and delivery of course

## CompTIA CTT+ Certification Benefits Everyone

The CTT+ certification is beneficial to training divisions in companies, commercial and academic training organizations and professionals alike. Becoming CTT+ certified gives an individual a recognized industry credential that offers proof of training skills.

### Employee benefits

- Knowledge and ability to train effectively
- Proof of professional achievement
- Better job opportunities
- Viable career path and/or launching pad to additional certifications

### Employer benefits

- Uniform training and competence standards
- Increased productivity
- Maximized efficiencies in recruiting, hiring and training
- Enhanced customer satisfaction

## Exam Delivery

To earn the CompTIA CTT+™ designation, candidates must pass both a computer-based test (CBT) that assesses training knowledge and a videotaped skills test (VBT). The CBT portion of the exam consists of 95 questions with a maximum allowable time of 90 minutes. Instructions on how to prepare and execute the VBT will accompany your CBT score report.

## Preparing to Take the CTT+ Exam

Visit [www.comptia.org](http://www.comptia.org) to learn more about CTT+ certification including:

- Test Objectives
- Test Preparation Materials
- CTT+ Candidate Handbook
- Frequently Asked Questions (FAQs)

## How to Register

CompTIA has two authorized testing partners. To locate the nearest testing location or to register for the CTT+ exam, visit Pearson VUE at [www.vue.com/comptia](http://www.vue.com/comptia) or Prometric at [www.2test.com](http://www.2test.com)